

ROBERT C. LUCKETT

IT DIRECTOR / IT MANAGER TECHNICAL OPERATIONS MANAGER

**System Testing / Cost Control / Vendor Relations / Conceptual Thinking
Creative Innovator / Problem Solver / Process Improvement / High Ethics**

I am experienced in multiple aspects of Information Technology, including systems testing, hardware and software installation, implementation and support, delivering solutions to complex situations for small start-ups and Fortune 100 companies. I have directed multiple projects and networked troubleshooting in fast-paced, deadline oriented, and competitive environments. *I can effectively simplify complex problems, communicate technical information to non-technical users, and work successfully with vendors to save your company money.* Having recently completed my Masters Degree in Information Systems, I am looking for the opportunity to use my well-rounded experience and advanced knowledge to positively affect your bottom line.

- **Successful Project Management Experience**
- **Extensive Software Testing Experience**
- **Superior Hardware Experience with a Market Leader**

Key Skills: Strong record of bringing people together and making things happen. Logical and analytical thinker. Natural leader. Strong ability to see both sides of any picture. Keen eye for detail. Troubleshooter, identifying and mitigating problems by working collaboratively with all departments. Solutions-based in all activities. Action-oriented. Constant learner. Eagerly maintains the highest ethical standards.

MIS, University of Phoenix; **B.S., Computer Science,** Magna cum Laude, University of Southern Mississippi; **Certification: Oracle 9i Certified Associate** certification, Jackson State University.

SELECTED ACCOMPLISHMENTS

Project Management – Have successfully managed multiple projects concurrently. Adept at Microsoft Project and Microsoft Access. Website and graphic design experience; proficient in HTML, and working knowledge of Java and Javascript. Have developed multiple websites with little or no direction from the organization. Experienced in vendor selection and vendor management.

Software Testing – Knowledgeable in test methodologies and systems test life cycles. Have written over 200 test reports. Advanced experience revising test scripts. Assisted developers in troubleshooting using SQL language. Experienced in transferring massive amounts of data between servers. Worked with a program having over 1 million lines of code.

Hardware Assembly – Experienced at PC hardware assembly and troubleshooting at IBM. Achieved aggressive targets of production and accuracy, assembling up to 30 PCs per shift with impeccable accuracy. Familiar with network concepts.

CAREER HISTORY

Webmaster, Mississippi Athletic Commission, Byram, MS, 2007-2008.

Administrator, Office of Constable Jon Lewis, Byram, MS, 2006-2008.

Customer Service, Byram Mini Storage, Byram, MS, 2006-2008.

Sales Representative, Barnett Group, Dixie Division, Jackson, MS, 2003-2004.

Software Tester, Eduprise, Morrisville, NC, 2000-2001.

Software Tester, General Dynamics, Research Triangle Park, NC, 1997-2000.

Earlier: Personal Computer Assembler, IBM, Research Triangle Park, NC.